

Spring/Summer 2014

# HOME *Comfort* NEWS



## Thank You

loyal customers who have depended on us to meet their home comfort needs in the past. We appreciate all the new customer referrals we receive; a referral is the highest honor and compliment.

We will continue to offer the highest quality products available, on-going training for our staff and prompt, courteous service.

### EARN REWARDS!

**We love referrals so don't keep us a secret!**

Our customer referral program rewards you for spreading the good word.

**\$100 VISA Giftcard**

for referring a new customer that installs a new system

**\$10 Starbucks Giftcard**

for referring a new customer that services their system



Compliments of:

**BRADBURY BROTHERS**  
HEATING & AIR CONDITIONING

*"We Take Care of Your Air"*

## A WORD FROM THE BRADBURY BROTHERS

We wanted to thank all of our customers who helped make us winners again this year. You voted, and we received the honor of again being one of the **WINNERS for the "Best of The Woodlands"** sponsored by Woodlands Online. You voted, and we were awarded the honor of being one of the **WINNERS for the "Super Service Award"** sponsored by Angie's List.



One of the most important parts of **Our Mission** is our pledge to our customers "to provide 100% Satisfaction with our people, our products, and our services." We do this by creating the **"Ultimate Service Experience"** for them. We are thankful for the wonderful reviews you all have written.

Please be reminded that we have an awesome loyalty program for you to **EARN REWARDS!** when you refer us to your family, friends and neighbors. We just can't thank you enough!!

281-651-5484

BradburyBrothers.com

## TODD'S HVAC TIPS

### Top Ways to Diagnose Indoor Air Quality Problems

When you think of air pollution, you probably immediately jump to thoughts of traffic and smog. However, the air we breathe indoors is much more likely to contribute to health problems. We spend more time indoors than generations before us. Likewise, modern homes are airtight, leaving allergens trapped inside.



Todd Bradbury

### Most Common Indoor Pollutants

Before you can take action to clean your air, you first need to understand your enemies. Here are the most common indoor pollutants:

- **Dust Mites** - These microscopic critters (most common cause of allergies found in dust) thrive on humidity.
- **Mold** - Fungus that thrives on the presence of water is called mold. Some forms are deadly.
- **Pet Dander** - Even if you don't have a pet, you'd be surprised how easy pet dander travels. Owners pick it up on their clothes and distribute it throughout the day. Children come from school, and parents return from work.
- **Chemicals** - Paint, wallpaper, cleaning products and more, chemical contaminants can be highly concentrated in homes with inadequate ventilation.

### Inspecting for Common Pollutants

Now that you know what commonly causes problems, here are some things you can do to narrow down air quality issues in your home:

- **Dust Mites** - Eliminate unnecessary horizontal surfaces. These include bookshelves, knick-knack displays, TV stands and cabinets. Every horizontal surface creates space for dust to settle where you sleep. Consider a dehumidifier to kill dust mites that die without enough humidity. Clean carpets and upholstery thoroughly.
- **Mold** - Check under refrigerators, carpet, near the water heater, under sinks and anywhere else water or plumbing may be present. Roof damage or leaky window seals can also lead to mold growth.
- **Pet Dander** - Consider installing air purifiers. Also, check for the presence of rodents, squirrels and mice.
- **Chemicals** - You won't be able to visibly inspect. Special equipment is needed to detect the presence of chemicals like carbon monoxide, radon gas, nitrogen dioxide and others. You'll need a professional.



*"We Take Care of Your Air"*

**Air Cleaners**                      **Duct Cleaning**  
**Air Conditioners**              **Furnaces**  
**Air Purifiers**                    **Heat Pumps**



## CUSTOMER BRAGS

"Bradbury Brothers calls a few days before to remind you. You are given a 2 hour window. The truck calls you as they are on their way. They are always on time. They wear those shoe covers and do their jobs. I am very confident with Bradbury Brothers keeping my system in tip-top shape!" WOL

"We have used Bradbury Brothers for several years and have always had excellent service from the person on the telephone to the service technician. We will continue to utilize their services in the future." Mary

"We had horrible experiences in the past with other companies and were cautious about trying someone else; it was wonderful! Bradbury Brothers were informative, on time and we will most definitely use them in our future." Candace

"I have used Bradbury Brothers Heating and Air for a few years now. They installed my current system. They corrected many long standing system issues and made my system a dream. I went from not having the ability to cool the upstairs below 80 degrees during 100 plus days to having upstairs a cool 72." Debby



### Marla's Kitchen

#### Breakfast Enchiladas

*(Great for a Easter Brunch or Cinco de Mayo)*

#### Ingredients:

2 cups diced cooked ham  
8 green onions, finely sliced (extra for topping)  
2 cups or 8 ounces shredded cheddar cheese  
10 eight-inch flour tortillas  
6 eggs  
2 cups half-and-half  
1 tablespoon all-purpose flour  
1/2 teaspoon kosher salt  
Salsa and Sour Cream (optional)



#### Instructions:

Lightly spray 13x9-inch (3 quart) glass baking dish with cooking spray.

In large bowl, stir together ham, green onions and 1 cup of the cheese. Place 1/3 cup of the ham mixture down the center of each tortilla; roll up and place seam side down in baking dish.

In large bowl, whisk eggs, half-and-half, flour and the salt. Pour over the tortillas. Cover then bake or refrigerate overnight to be baked in the morning.

Heat oven to 350 degrees. If made ahead of time, uncover baking dish. Scatter the remaining cup of cheese over enchiladas. Cover baking dish with aluminum foil and bake for 35 minutes. Uncover, and then bake 10 to 15 minutes longer or until set and cheese melted.

Top with finely sliced green onions, salsa and sour cream.

## JASON'S FYI

### Spring Cleaning Safety Hazards

#### Cleansers

Read the safety labels on cleansers. Never leave cleansers, pesticides or herbicides where children or pets can reach them. If they have expired labels, throw them out. Wear protective eye and hand covering like goggles and rubber gloves. Make sure you have proper ventilation.

#### Clutter and Cords

Keep floors, stairwells, entryways and landings free of clutter when cleaning and reorganizing. Keep a trash bag and recycling bin handy for garbage as you move from one area to another. Have a clean box for items you plan to donate. Check phone and electric cords. Tuck behind furniture, away from foot traffic. Bundle excess cord using electrical tape or twist ties.

#### Ladders and Climbing

Stand below the safe level for a ladder or stepladder. On extension ladders, that level is the fourth rung from the top. For a stepladder, it's the second rung from the top. Use the 4 to 1 rule, i.e., place the bottom of the ladder 1 foot away from the wall for every 4 feet of ladder height.

#### Carrying and Lifting

Bend at the knee when lifting. Moving heavy items incorrectly causes a variety of injuries, particularly to the back. Pace yourself to avoid muscle strain and get help for large items. If you have a lot of heavy lifting, consider getting a back brace for support.

#### Power Tools

Inspect power tools, particularly electrical cords. Replace any frayed cords. Always follow the manufacturer instructions when using your power tools. Make sure guards are in place on all power tools. Keep children and pets clear while in use. Avoid clothing that could catch in power tools accidentally. Store gasoline for tools in safe container.



Jason Bradbury



Voted Best of The Woodlands  
again in 2014



**\$50 OFF**  
Any Repair \$200 or more!

**\$500 OFF**  
Any System Installation

Not valid on any other offers or on previous purchases

**DAIKIN**  
COMFORT FOR LIFE

## BRADBURY NEWS

### KIWANIS ANNUAL SPECIAL OLYMPICS

The 30th Special Olympics sponsored by The Woodlands Kiwanis Club were held at Oak Ridge High School Saturday, March 22nd with over 300 athletes and coaches competing in sports similar to those we see in the summer olympics. Teams held banners as they completed an opening ceremony parade around the ORHS track. The athletes were supported by their families as well as Team Red, White and Blue representing our veterans dealing with challenges from serving our country.



Bradbury Brothers have been privileged to help sponsor the Special Olympics the last three years as well as support Team Red, White and Blue. It's a moving experience to watch these participants and the joy they get from this special event. If you want to be a part of something that really matters in our community, contact Bradbury Brothers, The Woodlands Kiwanis or TRWB and participate next year. You'll be so happy you did!

## MEET OUR TEAM

### JAMES PONZINI, SERVICE TEAM LEADER



This is our semi-yearly opportunity to spotlight a valued employee. We want you to get to know some special things about the special people that make up our "world-renown" team. This spring we're spotlighting one of the valuable members of our office team, James Ponzini, our fearless Service Team Leader. He's been a major component in our success "Creating the Ultimate Service Experience" for our customers.

James has worked with the Bradbury family for over ten years. He started with us fresh out of serving our country in the Navy. He was dedicated to learn everything he could about the HVAC industry. He became our most competent and liked service technician. He then moved inside as our Service Coordinator working side by side with our service techs making sure their days were filled as well as productive serving our customers the best way possible. He earned his way to becoming our Service Team Leader.

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**AIR CONDITIONING & HEATING**  
**281-651-5484**



[BradburyBrothers.com](http://BradburyBrothers.com)

**BRADBURY BROTHERS**

HEATING & AIR CONDITIONING

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# BEAT the HEAT



**You know it's coming!**

Don't be caught unprepared. Don't wait to discover an air conditioning problem the first hot day...when everyone else does. Instead get your cooling system ready and save money on your utility bill, extend the life of your system and give yourself "Peace of Mind" knowing your air conditioner is operating at its peak potential!

Let Bradbury Brothers get your system ready for the summer with our Cooling Tune-up...

Time for Your  
Air Conditioner  
**TUNE-UP!**

**\$59**

Reg \$89

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